



# **Accountable Now**

GLOBAL STANDARDS  
LOCAL TRUST

A global platform that supports CSOs to be transparent, responsive to stakeholders and focused on delivering impact!

# Our Members



財團法人台灣兒童暨家庭扶助基金會  
Taiwan Fund for Children and Families



## Affiliate Members



# 12 Commitments for CSO Accountability



# Dynamic approach to accountability

*An inclusive, participatory and bottom-up approach that goes beyond transparency and static, traditional forms of accountability*

- ▶ Meaningful stakeholder engagement
- ▶ Inclusive, participatory and responsive
- ▶ Let people's voices drive our decision-making
- ▶ Continuous dialogue with stakeholders and improvements based on feedback; closing the feedback loop
- ▶ Wide range of stakeholders: internal as well as external
- ▶ Agile and adaptive programming
- ▶ Reduce power imbalances and build mutual partnerships

# Which stakeholders?

- ▶ Primary constituents – “beneficiaries”, “affected populations”, “people we work with/for”
- ▶ Partner organisations
- ▶ Staff
- ▶ Donors
- ▶ Decision-makers/authorities

# What we offer members

# Feedback + support on your accountability practices

- ▶ Comprehensive + adaptable reporting framework based on globally created accountability standards
- ▶ Independent panel of experts provide feedback on your accountability reports
- ▶ Not a compliance exercise, but an opportunity to learn + improve practices and organisational culture
- ▶ Tailored support based on your needs e.g. workshops with your team, feedback on policies...
- ▶ Good practice library to inspire your policies, mechanisms, and approach



6 months after end of financial year

Submit accountability report

Secretariat pre-screens report

5 weeks after submission

Independent Review Panel reviews report

8 weeks after submission

Feedback sent to member

9 weeks after submission

Call to discuss feedback

10-12 weeks after submission

CEO submits response letter

14-16 weeks after submission

Documents uploaded to website

16 weeks after submission

Begin working on next report

# Annual Reporting Cycle

# Active community of practice

- ▶ Webinars
- ▶ Workshops
- ▶ Peer Advice Groups
- ▶ Blogs
- ▶ Insights and learnings from collaborative projects e.g. the Global Standard for CSO Accountability, CIVICUS' Resilient Roots, Restless Development's Development Alternative

# How does this work for the ChildFund Alliance?

# Questions to consider

- ▶ How to make accountability reporting useful for each organisation and the whole alliance?
- ▶ How do different types of organisations (fundraising, programmes) report?
- ▶ How can each organisation increase accountability within the alliance?
- ▶ How to best share the information produced?

# Want to know more?

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